

Privacy Policy

Effective Date: June 25, 2026

Potomac Drop & Haul Junk Removal LLC ("Company," "we," "our," or "us") values your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or use our services.

Information We Collect

We may collect the following information:

- Name
- Email address
- Phone number
- Service address
- Billing and payment information
- Information submitted through contact forms or quote requests
- Website usage information, including IP address, browser type, device information, pages visited, and referral sources
- Information collected through cookies and similar technologies

How We Use Your Information

We use your information to:

- Provide estimates and schedule services
- Respond to inquiries and customer support requests
- Process payments
- Communicate regarding appointments and services
- Improve our website and customer experience
- Send service updates and promotional communications (where permitted)
- Measure and improve the effectiveness of our advertising and marketing

Cookies and Analytics

Our website uses cookies and similar technologies to improve functionality and analyze website traffic.

We may use services including:

- Google Analytics
- Google Ads
- Other advertising and analytics providers

These services may collect information about your interactions with our website to help us understand website performance and improve our marketing efforts.

You may adjust your browser settings to refuse cookies, although doing so may affect certain website features.

Advertising and Customer Match

We may use Google Ads and other advertising platforms to market our services.

Where permitted by applicable law, we may securely share limited customer information, such as email addresses or phone numbers, with Google and other advertising partners to:

- Measure the effectiveness of our advertising campaigns
- Reach existing customers with relevant information
- Find audiences with similar characteristics to our customers

This information is securely processed in accordance with Google's Customer Match policies and applicable privacy laws. Google uses this information only to match customer accounts and does not share your personal information with other advertisers.

How We Share Information

We do not sell your personal information.

We may share information with trusted third-party service providers who assist us in operating our business, including:

- Payment processors
- Website hosting providers
- Customer relationship management (CRM) providers
- Marketing and advertising providers
- Analytics providers

These providers may access information only as necessary to perform services on our behalf.

We may also disclose information when required by law or to protect our legal rights.

Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your personal information. While no method of transmission or storage is completely secure, we strive to protect your information using commercially reasonable practices.

Your Choices

You may:

- Request access to the personal information we maintain about you.
- Request correction or deletion of your information, subject to applicable legal requirements.
- Opt out of marketing communications by following the unsubscribe instructions included in our emails or by contacting us directly.

Third-Party Websites

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites.

Children's Privacy

Our services are not directed to individuals under the age of 13, and we do not knowingly collect personal information from children.

Changes to This Privacy Policy

We may update this Privacy Policy periodically. Any changes will be posted on this page with an updated effective date.

Contact Us

If you have questions regarding this Privacy Policy, please contact us:

Potomac Drop & Haul Junk Removal LLC

Email: booking@dropandhauljunk.com

Website: <https://dropandhauljunk.com>