

1. Trailer Service Agreement & Terms of Use

This Trailer Service Agreement ("Agreement") is made and entered into by and between Potomac Drop and Haul Junk Removal, LLC ("Company", "We", "Us", or "Our") and the individual or entity renting the trailer ("Renter", "You", or "Your").

This agreement shall apply to all rentals between the Renter and Potomac Drop and Haul Junk Removal, LLC. The terms and conditions of this agreement shall remain in effect for all subsequent rentals unless updated or revoked in writing by either party. By proceeding with any future rental, the renter agrees to abide by the terms of this agreement without the need for an additional signature.

Potomac Drop and Haul Junk Removal, LLC agrees to deliver one dump trailer to the Customer's specified location for loading by the Customer. Upon notice from the Customer, Potomac Drop and Haul Junk Removal, LLC will return to remove and properly dispose of the contents. Delays beyond the agreed rental period may result in additional charges.

- The person signing this Agreement is solely responsible for the Trailer during the rental. - The trailer must be returned in the same condition as received, except for normal wear and tear. - Renter acknowledges that trailer capacity is limited to 14,000 lbs GVWR including trailer weight, and agrees not to exceed the maximum allowable payload
- Load must be level with or below the top rails of the trailer.
- Overloaded or improperly loaded trailers may be refused pickup until corrected.
- The Trailer must not be altered or have any signage affixed without our prior written approval.
- You are not authorized to move, tow, or relocate the trailer for any reason.
- If the trailer is moved, towed, or relocated for any reason, the Renter assumes full liability for all resulting damage, theft, or incidents.
- You are required to inspect the Trailer and deem it in satisfactory condition before loading the Trailer.
- We may document trailer conditions with photos or video before drop-off and after pickup.

2. Responsibility for Damage or Loss

- You assume full responsibility for any accidents, injuries, or damages caused while in your possession. - You are responsible for all damage to, or loss or theft of, the Trailer, including damage caused by weather and acts of nature, whether or not you are at fault.
- You are responsible for the cost of repair or the full retail cash value of the Trailer if it is not repairable or if we elect not to repair it.
- Potomac Drop and Haul Junk Removal, LLC is not responsible for damage to lawns, driveways, or property caused by normal trailer placement or removal.
- You must report all damage, incidents, or accidents involving the Trailer to Us within 12 hours of occurrence. - You are responsible for Loss of Use, Diminished Value, missing equipment, and a reasonable charge to cover our administrative expenses connected with any claim.

3. Prohibited Uses

The following uses of the Trailer are prohibited:

- Loading hazardous chemicals or materials, paints, oils, solvents, illegal substances, concrete, large logs, dirt, sand, rocks, or anything banned by local dump sites
- Being loaded by anyone under the influence of alcohol or drugs.
- Operation outside the approved weight and height limits.
- Using the Trailer in a manner that could cause intentional or reckless damage.

- Any use of the Trailer by anyone who obtained the Trailer by giving us false, fraudulent, or misleading information.
- Use of the Trailer in furtherance of any illegal purpose or under any circumstance that would constitute a violation of law other than a minor traffic citation.
- Use of the Trailer when it is reasonable to expect you to know that further operation would damage the Trailer.

4. Charges & Payment Terms & Fees & Cancellation Policy

- You agree to pay all rental charges, applicable taxes, and fees on demand.
- Base pricing for our "You Fill, We Haul" service includes up to $\frac{1}{4}$ volume load at \$175. If your trailer is more than $\frac{1}{4}$ full when we pick it up, we'll simply adjust your total to match the volume used. **Each booking includes 24 hours with the trailer —Delivery, pickup, and 1 dump included (up to 2,000 lbs)**
- Weight overages above 2,000 lbs will be charged at \$50 per 500 lbs.
- Additional dumps needed, you will be charged \$100 per additional dump.
- If restricted items from section 3 of this agreement are found and/or dumped, you will be charged for all associated disposal costs, fines, and fees.
- You are responsible for all traffic or parking violations incurred during the rental period.
- Renter agrees to ensure clear and unobstructed access for pickup. If the trailer cannot be retrieved due to blocked access, an additional \$150 return trip fee will apply, and additional rental time may be charged. - If a payment is returned unpaid, you will be charged a fee of \$100 or the maximum permitted by law. - You authorize Potomac Drop and Haul Junk Removal, LLC to charge your payment method for any additional costs arising from volume load, additional dump weight, damage, trailer unavailable during agreed pickup time, or violation of this Agreement.
- A fee of \$30 per hour may be charged if the Trailer is not ready for pickup by the agreed-upon time. - If the Trailer is returned excessively dirty (debris requiring scraping, shoveling, or power washing), a reasonable cleaning fee may be charged up to \$250.
- We may repossess the Trailer and empty any loaded materials on your property, without notice to you, if the Trailer is used in violation of law or this Agreement.
- You agree to pay for any court costs, towing and storage charges, and other expenses involving the Trailer assessed against us, including pre- and post-judgment attorney fees we incur collecting payment from you or otherwise enforcing our rights under this Agreement. We may charge a reasonable administration fee for any such charges.

A final dump ticket/weight slip can be provided upon request.

Cancellation & Refund Policy

- 24 hours before delivery for full refund
- Less than 24 hours \$50 cancellation fee
- Early pickups: No credits for unused hours or days
- Once the trailer has been delivered to your location, all payments become non-refundable. No refunds will be issued after delivery, even if the trailer is unused.

5. Indemnification, Liability & Warranty Waiver

- Potomac Drop and Haul Junk Removal, LLC is not liable for any injury, property damage, lost wages, or third-party claims resulting from the use of the Trailer.
- You agree to indemnify and hold harmless Potomac Drop and Haul Junk Removal, LLC from all claims arising from the use of the Trailer.
- We make no warranties, express, implied or apparent, regarding the Trailer, no warranty of merchantability, and no warranty that the Trailer is fit for a particular purpose.
- A waiver by us of any breach of this Agreement is not a waiver of any additional breach or waiver of the performance of your obligations under this Agreement. Our acceptance of payment from you or our failure, refusal, or

neglect to exercise any of our rights under this Agreement does not constitute a waiver of any other provision of this Agreement.

- You release us from any liability for consequential, special, or punitive damages in connection with this rental or the reservation of a trailer.

6. Governing Law & Disputes • Initials required

- This Agreement shall be governed by the laws of the State of Maryland.
- Any disputes arising from this Agreement shall be resolved in a court located in Maryland. - No terms of this Agreement can be waived or modified except in a written document signed by Us. - If any provision of this Agreement is deemed unenforceable, the remaining provisions remain valid. - This Agreement constitutes the entire agreement between You and Us. All prior representations and agreements between you and us regarding this rental are merged into this Agreement.

By initialing below, you acknowledge that you have read and agree to all terms in Sections 1–6 of this Agreement.

Credit Card Authorization

I authorize Potomac Drop and Haul Junk Removal, LLC to keep my credit card on file for any future transactions related to my rental until I request cancellation in writing.

I also authorize Potomac Drop and Haul Junk Removal, LLC to charge my credit card for:

- Final load volume charges
- Damage, repairs, or replacement costs
- Overloading fees
- Additional rental days
- Additional dump fees
- Cleaning fees for excessive dirt
- Missing equipment
- Any fees described in this Agreement

I understand these charges may occur after pickup and inspection of the trailer.

By signing this contract, You acknowledge that You have read, understood, and agreed to these terms. Your digital signature is legally binding.